

NEWSLETTER

SPRING | SUMMER 2018

Celebrating 34 Years of Service to Community Associations

Barb's Briefing

The start of a new year is a time for renewal, new beginnings, and of course - resolutions.

If you haven't done so already, please consider resolving to be more informed about your community in 2018.

This can easily be done by visiting our newly updated website:
www.CroftonInc.com.

When you purchased your home you became a co-owner in a homeowners association. The most important action you can take as a homeowner is being informed of the rules & regulations in your community.

By visiting www.CroftonInc.com you'll find important documents like By-Laws, Declaration, Responsibility Matrix, Variance Requests, Maintenance Requests and our highly acclaimed Home Service Program.

There is a live [Google](#) calendar that posts lawn cutting, trash/recycling, potential meetings, etc.

You can also pay your association fee through the online portal and even setup monthly automatic payments from your checking account, debit or credit card.

Being familiar with your association's website is key to owning and living in your community.

Being better informed is a great resolution for ALL!

Happy New Year -

Barb Perdue

team • work
/teem-wurk/



RBJ ROCHESTER
BUSINESS JOURNAL
2017 Awards



Testimonials

The entire staff here are high caliber proficient managers, assistant managers, office/ administrative and mechanical personnel who care and go all out for their clients.

JS

I appreciate the work that Jon has provided for our Ridgeplex Office Complex. It has been an excellent evolution from the prior experience we had with the previous management company.

MJF

Not having to do outdoor chores means more family time.

HJS

Their attention to detail and quick response time was great!

BSG

Key Dates

March 11 - Daylight Savings

March 17 - St. Patrick's Day

March 29 -  Opening Day

April 1 - Easter Sunday

April 22 - Earth Day

May 5 - Cinco de Mayo

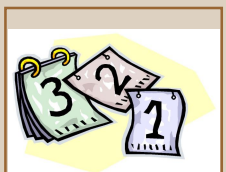
May 13 - Mothers Day

May 28 - Memorial Day

June 17 - Fathers Day

July 4 - Independence Day

September 3 - Labor Day



Check the Calendar on your association's website for lawn cutting, trash/recycling etc. at
www.CroftonInc.com

Change Clocks & Batteries 3/11/18



Working SMOKE ALARMS SAVE LIVES

Change Your Clock, Change Your Battery

"Dedicated To Life Safety"

Variance Request Forms

Crofton Perdue homeowners may fill out and submit a variance request on line at:

www.CroftonInc.com

Click on *Our Communities* and choose your association to take advantage of this great option.



Don't Forget the Water!

Warm weather will be here before you know it, so don't forget about your dog!

Water is perhaps the most neglected daily nutrient your dog must count on for you to provide.

Dogs need constant access to water. It must be served ~~ad libitum~~ on demand - and immediately available whenever a dog's natural urge to drink calls for it.

Since dogs can't sweat to stay cool, they lose a lot of moisture through the cooling effect of evaporation as they breathe and pant to control body temperature.



- 1: Use an oversize bowl and fill it with fresh drinking water
- 2: Change all water at least twice each day
- 3: Keep water bowls as clean as your glassware
- 4: Never separate your dog from their drinking water
- 5: Carry fresh water & bowls with you when traveling

El Presidente

Community Associations Institute (CAI) Western NY chapter has a new President for 2018...our very own Barb Perdue!

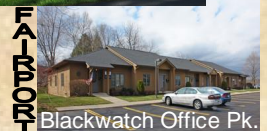
CAI is an international membership organization dedicated to building better communities.

"I am truly honored to be President of the Western NY chapter for 2018. I will obtain & share insight from leaders in the field, best practices, research & tools we can use everyday. As a result staying ahead of the curve through professional development so we can protect your most valuable asset, your home." -Barb Perdue



Welcome to Crofton Perdue!

Over the past 6 months we were fortunate to be chosen as the management company for:



411 on Ice Dams

Ice dams & icicles form when snow melts, runs down your roof and refreezes near the edge.

The ice traps melted water, which can seep back up under shingles and drip through the roof into your house, causing wet and stained ceilings and walls, & peeling paint.

The key to preventing ice dams is to keep your attic and roof cold:

- A) Close up attic bypasses
- B) Increase your attic insulation level
- C) Add ridge & soffit vents



Paying on-line...easy as 1, 2, 3

Paying your Monthly Association Fee has never been easier!

1 - Visit www.CroftonInc.com & click on your association

2 - To have Crofton automatically withdraw the fee from your checking account - see the ACH Form

3. Set up your account to pay online, (one time or recurring) from your checking, debit or credit card.





"We make home care easy inside & out"

Our Program Includes:

- Install light fixtures or fans
- Modify closets
- Change batteries in smoke detectors
- Install Shelving
- Move Furniture
- Change furnace filters
- Repair or replace doorbells
- Garbage disposal installs or replacements
- Outlet repairs
- Cleaning dryer vents
- Changing light bulbs
- Holiday decorations



Do you have any non-emergency projects or repairs that need to be completed?

No project or repair job is too small for our home service staff.

Our skilled maintenance staff is ready to help you, including our licensed electrician!

FULLY BONDED & INSURED

**Cost is pro-rated per 1/2 hour
plus mileage, materials
and supplies (at cost)**



**Call 248-3840 today
to get the job done!**

111 Marsh Road, Suite 1 • Pittsford New York 14534

☎ 585.248.3840 ☎ 585.248.3666

E-mail: Info@CroftonInc.com • www.CroftonInc.com