

Fall-Winter Newsletter 26-27

Over the past few months, we have been the selected management company for:



Concord Square - Penfield



Renaissance Ct. - Ontario



Unionville Station - Hilton



Sunflower Landing - Brockport



Stonefield Commons - Pittsford

Key Dates

9/4 - Office Closes at 12:30pm

9/7 - Labor Day: Closed

11/26-27- Thanksgiving: Closed

12/24 & 31 - Office Closes at 12:30pm

12/25 - Christmas: Closed

1/1 - New Years: Closed

Crofton Perdue Associates, Inc. is the #1 Property Management Team in Rochester, NY via RBJ.

This is a tremendous accomplishment, but more importantly, it is a reflection of all of our staff and the hard work they put in every day for our Boards, homeowners, vendors, and most importantly, one another.

As we continue to grow, it truly takes a village. From our Property Managers and Assistant Property Managers to Accounting, Administration, Maintenance Technicians, every person plays an important role in making Crofton Perdue what it is today.

I am so proud of the professionalism, dedication, teamwork, and willingness to step up that I see throughout our organization. We have built a great team, and we continue to add talented people who make us even stronger.

Thank you to my entire staff for everything you do. I could not be prouder to be part of this team.

This is our accomplishment—and we should all be proud of it!

Keith

Testimonials

Just wanted to let you know what a great job Brian Haney did over a two day period in trying to resolve my basement moisture issue. He was extremely thorough in finding possible sources, and told me in detail what he had done.

Sharon - Woodsvieview

Over the last weeks and months, we have had multiple occasions as a Board and individually to interact with Kelly Florio.

Her responsiveness is excellent, follow up outstanding and professionalism the best.

Crofton has a good one and Audubon Trail is highly appreciative.

Steve - Audubon Trail

Just taking a moment to appreciate Tom Murray's work and work ethic. Because of Tom, I am (and if asked most of our owners) pleased with the interactions and responsiveness of Tom/Crofton.

Note: Mariana has been excellent support staff as well.

Bob - Edgewood Estates

Thank you Mariana Holley and Eric O'Connell for everything you do everyday for us that makes life beautiful.

Aruna - Thomas Creek

We are in such good hands with Crofton – and especially Lisa Gorman!

Peg - Carriage Path

Elliott did a great job fixing the gutters at my home. This past Saturday, when the rain was pouring, the gutters worked well.

Tony & Sharon - Tobey Court

I want to leave a shout out to Brian Haney and two other maintenance staff members who arrived at 8am and left at 1:30pm. They tore off siding on our outer wall and discovered the leak area. They replaced some material and added waterproof and sealant materials. Great guys who worked efficiently and resolved the problem.

Gerald - Webster Knolls

Carm, it has been a pleasure working with you. Your responsiveness and attention to detail are exceptional.

Jerry -Tobey Court



Teambuilding

Rochester Red Wings Game



Crofton Perdue Team

August 13, 2026

Testimonials

I wanted you to know what a pleasure it is to work with Lisa when a concern arises at my home. Recently I contacted her about shrubs that hadn't been trimmed. She responded promptly and informed me of the arrangement she made with the landscaper. Lisa is always thorough, helpful and polite—a great combination! Kudos to Crofton for hiring and training employees of this caliber.

Mary-Ellen - Villas at Fieldstone

Eric, thank you for all your help and support. Your communications and support has been beyond helpful to me.

Donna - Bay Village

Thank you so much for your timely response to my bat issue. Elliott was very attentive, thorough and personable in making me feel comfortable.

Michele - Webster Knolls

Carol, Vice President of Tobey Court stopped by the Crofton Perdue office on July 14, 2026 to attend the monthly meeting.

To my surprise and the surprise of my two co-workers, Amanda and Alyssa she delivered three beautiful bouquets of flowers to each of us.

I asked her why? Carm you always take the time to answer my questions and resolve any issues.

In addition, my co-workers also provided Carol with excellent customer service while I was on vacation.

Carol - Tobey Court

